

## Quality Assurance Survey Performance Ratings

Service Provider	Region	Type of Service	Date	Domain 1. Access and Eligibility	Domain 2. Individual Planning and Implementation	Domain 3. Safety and Security	Domain 4. Rights, Respect and Dignity	Domain 5. Health	Domain 6. Choice and Decision Making	Domain 7. Relationships and Community Membership	Domain 8. Opportunities for Work	Domain 9. Provider Capabilities and Qualifications	Domain 10. Administrative Authority and Financial Accountability	QA Performance Rating
Chris' Home	Middle	Day-Residential	1/14/13	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Elite Behavior Analysis	East & Middle	Behavioral	1/28/13	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Allied Behavioral Services	East	Behavioral	2/28/13	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Clara Butler Nursing and Personal Care Services	West	Day-Residential	2/7/13	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Proficient
Complete Care Choices	East	Nursing	2/19/13	NA	NC	NC	SC	MC	SC	NA	NA	NC	SC	Serious Deficiencies
Comprehensive Services of Tennessee	West	Day-Residential, Personal Assistance	2/7/13	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Evergreen Presbyterian Ministries, Inc.	West	Day-Residential, Personal Assistance	2/21/13	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Exceptional Performance
Freedom Co-op	West	Day-Residential, Personal Assistance	2/21/13	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Friendship Home Solutions, Inc.	Middle	Day-Residential, Personal Assistance, Nursing Therapy	2/14/13	NA	PC	SC	PC	SC	SC	SC	SC	SC	MC	Fair
Gage & Gage, Inc.	West	Day-Residential	2/5/13	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Generations Community Services	West	Day-Residential, Personal Assistance	2/8/13	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Health Angels Staffing	Middle	Nursing, Personal Assistance	2/28/13	NA	MC	PC	PC	PC	SC	NA	NA	MC	PC	Significant Concerns
Hot Rod Shannon, Inc.	East	Personal Assistance	2/21/13	NA	SC	SC	SC	SC	SC	NA	NA	SC	SC	Exceptional Performance
Joey's Yacht Club	Middle	Day-Residential	2/8/13	NA	SC	PC	SC	MC	SC	SC	SC	PC	SC	Fair
Nicholson Therapies, Inc.	Middle	Therapy	2/28/13	NA	PC	PC	SC	NA	SC	NA	NA	PC	PC	Fair
Pauline and Thomas Healthcare, Inc.	Middle	Day-Residential, Personal Assistance	2/28/13	NA	SC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient
Resources for Human Development	Middle	Day-Residential	2/15/13	NA	SC	SC	SC	PC	SC	SC	SC	PC	PC	Proficient

SC= Substantial Compliance

PC= Partial Compliance

MC= Minimal Compliance

NC= Noncompliance